



Vakantiewoning Wuytershoef

Wuytershoefstraat 11

3650 Dilsen-Stokkem

info@wuytershoef.be

www.wuytershoef.be

Terms and Conditions

1. DESIGN

1. Please do not move the **furniture** (including outside), this may cause damage and wear;
2. We ask you to treat the house and its contents with care and not to cause any damage;
3. There is wireless internet in the house, the use of the internet during the rental period is entirely the responsibility of the tenant. Illegal downloading is prohibited;
4. It is **forbidden** to use a deep fryer, gourmet or fondue;
5. Grease residues are never deposited in the sink or toilets;
6. The garage is provided for storing and charging bicycles;

2. THINK GREEN

1. Standard consumption of electricity, water and gas are included in the rent. Please be careful with this:
 - ventilate for a maximum of half an hour and close the thermostatic valve of the radiator or switch off the air conditioning;
 - turn off the lights when you leave the room;
 - fill the dishwasher, washing machine, dryer completely;
 - do not leave the outside doors and windows open when you heat or use the air conditioning;
 - please close windows and doors on departure
2. In our city the waste is **sorted**. More info further in the folder.
 - Paper and cardboard
 - Glass
 - Plastic, Metal and Beverage Cartons (PMD)
 - Vegetables, Fruit and Garden (GFT)
 - Household waste

3. LIVING RULES

1. It is strictly **forbidden** to smoke in the holiday home. When you smoke in the garden, please throw the butts outside in the metal container provided;
2. **Animals** are not allowed inside or in the garden, with the exception of companion animals for people with motor, hearing or visual disabilities. This must be reported to the manager in advance;
3. **Respect** the plantings in the garden and do not light fires. The use of tents, windbreaks is not allowed;
4. A **maximum** of 6 people may stay in the holiday home. In case of infringement, access to the holiday home may be refused;

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5. All dishes must be done and placed in the cupboard on departure;
6. The house may never be sublet;
7. The guest/tenant remains the main responsible for the holiday home during the stay and must inform his fellow residents of the rules;
8. The owner can enter his property at any time to inspect the indoor installations, heating, and maintenance of the garden. The guest is notified in advance in order to respect privacy;
9. We are not responsible for any accidents, theft or loss of material and/or personal belongings;
10. Please do not park near the neighbors or on the road;
11. Wuytershoef is located in a pleasant and quiet neighbourhood. Rest is therefore appreciated.
12. On **departure**:
 1. Please leave the house tidy and do not leave any waste in the house, but sort it;
 2. Please put everything back in the same place (also in the cupboards);
 3. Remove the dishes from the dishwasher and place everything back;
 4. Ovens, refrigerator, wood stove and BBQ are left clean by the guest;
 5. The bed linen and used towels may be collected (except mattress protectors) and left in the laundry room;
 6. Close doors and windows;
 7. Leave the key in the key safe and close it.
13. It is not permitted to charge electric cars/vans via household sockets. In the event of a violation, the sum of € 250 will be charged and may or may not be deducted from the deposit.

4. FIRE SAFETY AND EMERGENCY PROCEDURES

1. The stairs, corridors and doors must be kept clear to enable quick and easy evacuation of the building. Doors leading to an emergency exit may not be locked or blocked;
2. Own electrical appliances must be technically in order and may not overload the electrical installation;
3. A list of emergency numbers as well as guidelines in case of fire are available in the home;
4. Storing **fireworks** in the home and lighting fireworks around the home is strictly **prohibited**;
5. Using the **wood-burning stove (only during winter, a small amount of wood is provided)**:
 1. Remove the ashes in the stove before lighting them using the iron hook. Make sure the tray fits correctly so that the ashes fall into it;
 2. Empty the (cooled) ash drawer regularly (do not wait until it is brimming with ashes) into the metal container provided outside;
 3. Please only use the materials provided in the stove. Paper, cardboard, plastic, waste,... are **FORBIDDEN**.



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6. Using the **BBQ**:

1. place it in the open air, not under a roof;
2. **clean** it again after use for the next guests;
3. remove the cooled ashes in the metal barrel provided outside;
4. only use charcoal.

7. Lighting candles in the house and garden is only allowed in the holders provided.

5. DAMAGE

1. **The guest reports any present defaults at arrival;**
2. Report any caused damage/defect before departure;
3. The guest is liable for damage/theft of property caused by him/her. The tenant is jointly and severally liable for all loss and/or damage to the holiday home, the garden and its furnishings (inside and outside), if this is the result of acts or negligence on the part of himself or of third parties who, with his/her permission, are in the house;
4. **Costs** for damage/theft of property will be deducted from the **warranty**. If the costs exceed the warranty amount, the guest will bear the additional costs. If there is a defect during the rental period, the guest immediately informs the owner.

6. PAYMENT

1. A **warranty** of € 300 is requested. If Wuytershoef is left tidy, without damage and after compliance with the general terms and conditions, you will receive the deposit back in full within a week by bank transfer (in the case of a transfer to a non-European bank account, the bank costs will be deducted from the deposit).
2. For direct booking, the following applies: in case of **cancellation** up to 7 days before arrival, the manager will retain 50% of the total sum. In case of cancellation within the week before arrival, this is 100% of the total sum. If the stay cannot take place due to a travel ban/lockdown due to COVID, this can be moved free of charge to another free period (within 1 year), after consultation.
3. The owner has the right to cancel the reservation if the guest does not pay (deposit and/or rental amount) within the stipulated period. The guest will be informed by e-mail.

The owner is authorized to terminate the reservation and/or stay if the guest is clearly intolerant or does not comply with the rules of living and good neighborliness or does not comply with the general terms and conditions, with the risk of withholding the paid rent and warranty.

We wish you a pleasant stay and thank you for your booking!

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